

NTC REPORTING & TRANSCRIPTION INC.

Divisional Court File No. 623/17

:sc
171106

THE DIVISIONAL COURT
ON APPEAL FROM
THE LANDLORD AND TENANT BOARD

This is an appeal of a hearing held before the Landlord and Tenant Board, held at 2275 Midland Avenue, Unit 2, Toronto, Ontario, on the 26th day of September, 2017.

B E T W E E N:

ALLISON READ

Tenant
(Appellant)

- and -

ALTO PROPERTIES INC.

Landlord
(Respondent in Appeal)

B E F O R E:

KEVIN LUNDY

-- The Member

A P P E A R A N C E S:

ALLISON READ

-- Self-Represented

LUIGI LISCIO
ANTHONY LISCIO
STELLA REDDY

-- For the Landlord

VOLUME 1

NTC REPORTING & TRANSCRIPTION INC.

INDEX TO PROCEEDINGS

PAGE NO.

STELLA REDDY

Evidence in-Chief.....15
Cross-examination by Mr. Read27
Cross-examination by Ms. Read29

ALLISON READ

Evidence in-Chief.....32

NTC REPORTING & TRANSCRIPTION INC.

- 3

1 TUESDAY, SEPTEMBER 26, 2017

2
3 **THE MEMBER:** Landlord and Tenant Board,
4 Toronto East, September 26, 2017; visiting member,
5 Kevin Lundy, from South West, Hearing Room 1. Okay. I
6 think the mediator is tied up with something, so I'll
7 do the opening myself.

8 Good morning. My name is Kevin Lundy.
9 I'm the adjudicator of the Landlord and Tenant Board.
10 If anyone has a cell phone, can you please turn it to
11 either off or vibrate so it doesn't disturb the rest of
12 the proceedings. If you're going to be speaking to a
13 matter on behalf of another party, for instance a
14 lawyer, a licenced paralegal, an agent, or some other
15 capacity, when I call your matter, please let me know
16 what that capacity is so I can make a note of it for
17 the file. Some of the regulars probably know I don't
18 sit here very often, so pardon me if I don't know the
19 regulars. So, just make sure you tell me your names,
20 so I don't spell it incorrectly when I write the order.

21 If you're not feeling well, have any
22 health concerns, anything on those lines that requires
23 some accommodation, please let security know. He's
24 already signed in. And, he'll let me know, and then I
25 can do what I can to give your matter some priority.

NTC REPORTING & TRANSCRIPTION INC.

- 4

1 Bear in mind, we have kind of a full list here today.

2 Now, if you're going to be relying on any
3 documents, photographs, or any other evidence as part
4 of the hearing, and the other side in your matter, in
5 other words the opposing party, hasn't seen what you
6 intend to rely upon, please take a moment to show the
7 other side what you're going to be relying on to
8 support your case, because I'm going to delay your case
9 until that's been complied with so that both sides know
10 the case they have to meet. You may believe the other
11 side must know what you're going to be talking about
12 here today, but that's a far cry from knowing what
13 evidence you intend to rely upon. And, if it comes to
14 a situation where we start the hearing and you still
15 haven't disclosed something to the opposing side that
16 you intend to rely upon, I may not accept it at all,
17 and you may not be able to rely on it to support your
18 case.

19 The only other thing to tell you about
20 are some services available today. Somewhere out
21 there, there's tenant duty counsel; that's free service
22 for tenants only. They give you some free, brief legal
23 advice. All I ask is if you're going to go speak to
24 them, just let me know you're out of the room and
25 that's what you're going to do so I don't proceed with

NTC REPORTING & TRANSCRIPTION INC.

- 5

1 your case in your absence. That's obviously not in
2 your best interest.

3 The other is there's a mediator involved.
4 You can sit down with the mediator. She's a neutral
5 third party. She's got no vested interest in one side
6 or the other. She might be able to help you narrow
7 your issues or may be able to resolve the case
8 entirely. That will get you on your way and out of
9 here that much quicker.

10 I strongly recommend that because once
11 you come in -- a consent order or a mediation, that
12 takes all about maybe five minutes at most and you're
13 on your way; whereas a hearing, you'll probably be here
14 all afternoon, so. The other thing too is it's
15 confidential. So, what happens in the mediation room,
16 that stays in the mediator's room. So, I don't hear
17 about it. It never gets published anywhere. It's
18 private. It's between you, the other side, and the
19 mediator.

20 And, the other thing too is if you don't
21 come to an agreement, you might be able to narrow the
22 issues somewhat. So then if you do have to have a
23 hearing, it will go that much more smoothly because
24 you'll have some idea about what the issues are that
25 you're going to be presenting to me. And, of course,

NTC REPORTING & TRANSCRIPTION INC.

- 6

1 if it doesn't work out in the mediation, you can always
2 come back and have a hearing. So, you really have
3 everything to gain and nothing lose. So, I strongly
4 recommend you avail yourself of those services. And,
5 it's not an either/or thing. For tenants, feel free to
6 speak to duty counsel, and feel free to speak to a
7 mediator. So, having said that we'll get started.

8
9 --- Whereupon the hearing continues

10
11 **THE MEMBER:** How about 859 Kennedy Road.
12 Is that ready to go? Okay. I'm just going to wait if
13 -- this is going to be kind of long, so I want to see
14 if I can get the gentleman that's filling out the form
15 to get him in on the way. Just hold for a second. Any
16 witnesses for either of you? Okay. And, this one is
17 number 7TL83876-17. I've got Stella Reddy, that's you?
18 And, you're an agent for the corporate landlord then?

19 **MS. REDDY:** Yes.

20 **THE MEMBER:** Licensee, or what?

21 **MS. REDDY:** I work with him

22 (indiscernible).

23 **THE MEMBER:** Okay. Okay. And, next to
24 you?

25 **MS. REDDY:** This is Lui Liscio. He's one

NTC REPORTING & TRANSCRIPTION INC.

- 7

1 of the owners.

2 **THE MEMBER:** Okay. Is he going to be
3 giving the evidence today?

4 **MS. REDDY:** Not that I'm aware of.

5 **THE MEMBER:** Okay. It's all you then?

6 **MS. REDDY:** Yes.

7 **THE MEMBER:** Okay. And, Allison Read.
8 That's you? Did you speak with duty counsel? That's
9 the free lawyer. You're okay to proceed without that?
10 Okay. And, next to you?

11 **MS. READ:** Husband, Kory Read.

12 **THE MEMBER:** Is he going to be giving
13 evidence today?

14 **MS. READ:** Yeah, he will be talking.

15 **THE MEMBER:** Oh. So, you're going to be
16 effectively the agent for the tenant then?

17 **MS. READ:** Yes.

18 **THE MEMBER:** Okay. So, I'm going to get
19 you to sign in then.

20 **MS. REDDY:** I have an issue with that,
21 because ---

22 **THE MEMBER:** Well, we'll get to you.

23 **MS. REDDY:** --- their application, I gave
24 her a copy when she moved in.

25 **THE MEMBER:** Hold on. I'll get him to

NTC REPORTING & TRANSCRIPTION INC.

- 8

1 sign in, because he is here, and there's no debating
2 that. Actually, there's one right there. Just under
3 "other parties," just print and sign your name.

4 **MR. READ:** Oh, here.

5 **THE MEMBER:** Okay.

6 **MR. READ:** Do I need to print it or just
7 sign?

8 **THE MEMBER:** Print and sign, unless you
9 have an extremely legible signature. You're good?

10 **MR. READ:** Yeah, I'm good.

11 **THE MEMBER:** Okay. And, just because
12 you're here, sir, I'll get you to sign in as well.

13 **MR. LISCIO:** Sure.

14 **THE MEMBER:** Just say something, and then
15 I know who it was. Just sign it where he did.

16 **MR. LISCIO:** Oh, okay.

17 **THE MEMBER:** You need to print that as
18 well.

19 **MR. LISCIO:** Oh, okay.

20 **THE MEMBER:** I am the last person in the
21 world to criticize anyone's handwriting, but.

22 **MR. LISCIO:** Yeah, I know. You're right.

23 **THE MEMBER:** Okay.
24
25

NTC REPORTING & TRANSCRIPTION INC.

- 9

1 --- Whereupon the matter is held down and other matters
2 are discussed

3
4 --- Whereupon the hearing continues

5
6 **THE MEMBER:** All right. So, this is your
7 application, so you're going to present evidence first.
8 You're going to tell me what your application is about.

9 **MS. READ:** Well ---

10 **THE MEMBER:** Wait, wait. That's not all
11 the hearing is about, because we wouldn't need a
12 hearing then, would we? So, you're going to tell me
13 what this is about, and then you're going to have an
14 opportunity to cross-examine the landlord's agent.

15 In other words, you're going to have an
16 opportunity to ask her questions about her evidence.
17 And, because she's on the other side, you can ask those
18 questions any way you like. You can ask them in a
19 leading manner, which is where you suggest an answer in
20 favour of your own case. Doesn't mean you're going to
21 get what you're looking for, but you can ask the
22 question any way you like. And then, you're going to
23 have opportunity for re-examination, or sorry, reply.

24 That's not any new information, because
25 you've already told me your case at that point. But,

NTC REPORTING & TRANSCRIPTION INC.

- 10

1 there may be questions that you're asked on cross that
2 you'd like to give in more context or more information,
3 and that will be your opportunity. And then once I've
4 heard everything from your side, I'm going to turn to
5 you, and you're going to tell me what your client's
6 evidence is on this. And, you're going to have an
7 opportunity to cross-examine. And are you going to
8 call the tenant as a witness today? You're just going
9 to tell me what it's about because ---

10 **MR. READ:** Yeah.

11 **THE MEMBER:** --- you have direct
12 observations on all that?

13 **MR. READ:** Yes.

14 **THE MEMBER:** All right. Good enough.
15 And then you'll have an opportunity to cross-examine
16 the tenant's agent, and you'll have opportunity for
17 reply as well. And then, once I've heard everything
18 from both sides, you're going to tell me, based on
19 everything I've heard today, what order the board
20 should issue, and why, based on the evidence. And,
21 you're going to ask for a different result, presumably,
22 based on the evidence. Any questions?

23 **MR. READ:** Yes.

24 **THE MEMBER:** You've got a question?

25 **MR. READ:** Yes.

NTC REPORTING & TRANSCRIPTION INC.

- 11

1 **THE MEMBER:** Yes. We'll get to you in a
2 second.

3 **MR. READ:** I served them today with an
4 application that I filed, because of (indiscernible).

5 **THE MEMBER:** Right.

6 **MR. READ:** Our lease is the 31st of
7 October.

8 **THE MEMBER:** Mm-hmm.

9 **MR. READ:** Now, it's basically the same
10 stuff that we're going to discuss today. So, what
11 happens there?

12 **THE MEMBER:** Well, I gather it's a T-2?
13 It's either a T-2 or T-6, the most common ones.

14 **MR. READ:** Okay, yeah, none of them.
15 (Indiscernible) the same.

16 **THE MEMBER:** Don't worry about it.

17 **MR. READ:** Oh, T-2, T-2, yes.

18 **THE MEMBER:** Okay. All right. So,
19 unless you're wanting to adjourn this to that date and
20 hear them both together, I am suspecting not, I don't
21 know that you're ready to go on yours today?

22 **MR. READ:** Yes. It's just basically the
23 same ---

24 **THE MEMBER:** I don't have that in front
25 of me, so.

NTC REPORTING & TRANSCRIPTION INC.

- 12

1 **MS. READ:** Well, I have a copy.

2 **THE MEMBER:** Are you consenting to hear
3 that one today? Okay. Okay. So, whatever happens on
4 one today, you can still file that and maybe just --
5 okay, it may be quite similar -- well, you already
6 filed it.

7 **MR. READ:** Yes.

8 **THE MEMBER:** But, you can still have that
9 hearing, and it may just -- it may be just a different
10 side of the same coin, if I can put it that way, if
11 they're similar issues. But, there's no reason I can't
12 hear this one today. Okay, okay. So, I haven't got
13 that one before me. There was a situation where the
14 four of you want to wrap this up through mediation and
15 walk away from things, and settle both those
16 applications together, there's a mediator to do that.
17 So, I don't know if that's a possibility here today?
18 Save you both a trip.

19 **MS. REDDY:** It's gone past that point.

20 **THE MEMBER:** It looks like you agree.
21 Okay. Okay. So, you'll have another hearing at that
22 point then.

23 **MR. READ:** Okay.

24 **THE MEMBER:** Okay. And, you had a
25 preliminary issue you want to tell me about?

NTC REPORTING & TRANSCRIPTION INC.

- 13

1 **MS. REDDY:** Yes. It's the application,
2 and the fact that this gentleman is speaking on her
3 behalf. She moved in in June of 2015, and it was
4 supposed to be herself and her two children. I have no
5 idea -- I've seen this guy around. I still don't know
6 his name. The application actually states
7 (indiscernible) ---

8 **THE MEMBER:** Mm-hmm.

9 **MS. REDDY:** --- on the application. And,
10 there's nothing with this gentleman's name.

11 **THE MEMBER:** But, what's that got to do
12 with him representing her today?

13 **MS. REDDY:** It's got to do with the fact
14 that he has been acting on behalf. And he was ---

15 **THE MEMBER:** Are you paying him to
16 (indiscernible)?

17 **MS. REDDY:** No.

18 **THE MEMBER:** Then he can be an agent.

19 **MS. REDDY:** Well, he's the one that's
20 been mostly aggressive with verbal abuse towards
21 myself.

22 **THE MEMBER:** I understand that's what
23 you're going to be telling about here today, but
24 there's nothing preventing him from representing her
25 today in terms of being an agent.

NTC REPORTING & TRANSCRIPTION INC.

- 14

1 **MS. REDDY:** Okay.

2 **THE MEMBER:** He does fall within, from
3 what I'm hearing, one of the exemptions under the *Law*
4 *Society Act*.

5 **MS. REDDY:** Okay.

6 **THE MEMBER:** Okay.

7 **MS. REDDY:** Okay.

8 **THE MEMBER:** Makes it more interesting,
9 but doesn't mean you can't cross-examine him on what he
10 tells you. Okay. So, Stella Reddy, do you promise to
11 tell the truth throughout this proceeding?

12 **MS. REDDY:** Yes, I do.

13 **THE MEMBER:** Allison Read, do you promise
14 to tell the truth throughout this proceeding?

15 **MS. READ:** Yes, I do.

16 **THE MEMBER:** And, if it comes up, Kory
17 Read, do you promise to tell the truth throughout this
18 proceeding?

19 **MR. READ:** Of course.

20 **THE MEMBER:** And, Lui Liscio, do you
21 promise to tell the truth in this proceeding? And,
22 there's nobody else. Go.

23

24

25

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

S. Reddy - 15

1 STELLA REDDY

2 EVIDENCE IN-CHIEF:

3 **MS. REDDY:** Well, we -- I filed the
4 application. It was basically -- it's an on-going
5 issue (indiscernible). I started working
6 (indiscernible) like June. The end of June 2016, was
7 my first issue with the tenant for aggressive behaviour
8 is when she came to the office to give me a cash
9 payment. I refused to accept it for liability. I
10 accepted the one before. I explained to her it would
11 be the last time. She got very aggressive with me.

12 But anyway, my basis for this: she gave
13 us a work order dated August the 22nd for a ceiling
14 bathroom repair. I gave her a letter letting her know
15 that I was coming in with a notice of entry, letting
16 her know I was entering on the 24th ---

17 **THE MEMBER:** Of?

18 **MS. REDDY:** --- between 2:00 and 5:00
19 p.m.

20 **THE MEMBER:** Twenty-fourth of what?

21 **MS. REDDY:** Twenty-fourth of August.

22 **THE MEMBER:** Yes. Of 2016?

23 **MS. REDDY:** Of 2017.

24 **THE MEMBER:** Okay.

25 **MS. REDDY:** This is August 22nd of 2017.

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

S. Reddy - 16

1 Basically, I'm responding to a response. I will be
2 inspecting the bathroom ceiling Thursday between 2:00
3 and 5:00 p.m. as per the Residential Housing enclosed.
4 Once we had an idea (indiscernible), we can arrange for
5 a contractor if it's extensive, or Russell, which is my
6 husband and his building staff, if it's minor, to
7 complete the repairs.

8 As noted on the entry form, I may need to
9 take pictures. Please remove any personal items from
10 the area. While we are arranging for the bathroom
11 ceiling repairs, I will also be arranging for a glass
12 company to install the missing glass in the living room
13 window before the cold weather (indiscernible). Notice
14 of entry will (indiscernible). The notice of entry is
15 here.

16 I received an email from Allison Read.
17 "I received the letter and notice of entry. I do not
18 understand why you need to come and see what needs to
19 be done, other than make necessary arrangements to have
20 the work done. Seeing that this is not a new problem,
21 and you saw the ceiling leak last year when you came to
22 do yearly inspection, and did nothing, she says. Just
23 that you're well aware that fixing the problem, not
24 come take a look and I have to wait again, not sure of
25 how long this time. Anyway, see you tomorrow."

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

S. Reddy - 17

1 I went to the door. I knocked on the
2 door, and the gentleman here was -- he looked around.
3 I even joked because they have a dog, and the dog was
4 barking mad as it usually does when someone knocks on
5 the door. I opened up the door, and made a joke. I
6 said, "At least you'll always know when somebody's
7 coming to your apartment, because the dog." And he
8 just stood there and looked around and says, "Where's
9 the contractor?" I said, "I'm sorry, sir. I need to
10 assess whether we need a contractor." He says, "I'm
11 not allowing you entry." And then he's arguing at me
12 about why I wasn't there for 9:00 a.m. this morning,
13 that morning.

14 I said, "Sir, I was in Etobicoke. I just
15 got word and returned back." He said, "I'm not
16 allowing you entry. You should have been here at 9:00
17 a.m. We live in the building." And he was going on
18 about I should have been there for 8:00 a.m.; that I
19 deliberately made him wait around all day for me to
20 come and assess, assess the damage. And, he was very
21 aggressive and confrontational. He called me racist
22 again. Said I was a bigot. And then I was
23 (indiscernible) the dog barking (indiscernible).

24 Finally, I just -- I went back to the
25 office. I emailed Suzanne in (indiscernible), who is

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

S. Reddy - 18

1 the property standards inspector for our area. And as
2 this is my only continual issue of refusal of entry, I
3 emailed Suzanne. I let her know I was having an issue
4 getting in this -- I even says here, "The leaseholder
5 is Allison Read. Her partner, whose name I don't know.
6 They gave us a work order for ceiling repairs needed in
7 the bathroom yesterday morning.

8 I asked for a 24-hour notice. I just
9 knocked on their door to check what work was needed.
10 They said that we (indiscernible), called me bigot,
11 racist, and I was out to get all black people in the
12 building. He asked why I wasn't there for 9:00 a.m.,
13 and made him wait around all day. She responded she
14 was out of office till September 22nd -- 27th, sorry.
15 Then I emailed the owners to let them know what was
16 going on. I went home, and I filed a human rights
17 complaint, personally, for myself, which is on
18 (indiscernible) for this. And, the next morning I
19 issued Form N5 for refusal of entry, and harassment.

20 **THE MEMBER:** Okay.

21 **MS. REDDY:** This has been an ongoing
22 issue ---

23 **THE MEMBER:** So, what happens in the
24 seven days following service of the N5?

25 **MS. REDDY:** Immediately after that, I

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

S. Reddy - 19

1 received an email from Ms. Read, actually that evening.

2 **THE MEMBER:** So, immediate after service
3 of the N5?

4 **MS. REDDY:** Yeah.

5 **THE MEMBER:** Okay.

6 **MS. REDDY:** August 25th ---

7 **THE MEMBER:** All right.

8 **MS. REDDY:** --- at 4:18 p.m., I get an
9 email which says, "Stella and (indiscernible) I am
10 informing you that I wanted to save the video from
11 yesterday, August 24th, between 3:15 and 5:30. I agree
12 that you tried to, or did enter my unit while I was out
13 yesterday. If you delete the video, I can only
14 conclude that you are trying to hide your actions from
15 yesterday. I will be filing a complaint. Allison."

16 I responded to her, and told her that
17 (indiscernible) did not give availability to delete
18 anything, and I had nothing to hide. I have no key for
19 their apartment, and I also informed you of the notice
20 of entry (indiscernible).

21 **THE MEMBER:** Okay.

22 **MS. REDDY:** So, even if I had a key,
23 (indiscernible). Once I informed her that I have no
24 key for her apartment, she says (indiscernible) know
25 about -- you say you did not have key for my dead bolt

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

S. Reddy - 20

1 front door. I particularly find it interesting. I've
2 been here for a year. All my notices and letters say
3 that I had no key for their apartment. You now
4 suddenly serve me again with another spiteful N5, and
5 you just now realize you do not have a key for my unit?
6 So, she says, "Where is the key go for my unit, that
7 you had," which I did not have one. When I moved in, I
8 was told the dead bolt was brand new and I would get
9 one. I offered to change her lock. I even gave her
10 notice of entry for a lock change. She writes me back,
11 and tells me she is refusing entry. She gave ---

12 **THE MEMBER:** So when was this?

13 **MS. REDDY:** So, notice of entry received
14 for Friday, September 1st, between 1:00 and 4:00 p.m.,
15 for us to change the locks.

16 **THE MEMBER:** September what?

17 **MS. REDDY:** September 1st, 2017.

18 **THE MEMBER:** Okay.

19 **MS. REDDY:** She writes back that she
20 would confirm that we go there after 10:15 a.m. -- or
21 before 10:15 a.m. And, she says, "I can't grant you
22 access to the unit unattended, provided you change the
23 locks. Please feel free to file another N5."

24 **THE MEMBER:** Okay.

25 **MS. REDDY:** So, based on the maintenance

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

S. Reddy - 21

1 request that they gave us, they refused entry for us to
2 assess the damage. Yes, I did a yearly inspection last
3 year.

4 **THE MEMBER:** Mm-hmm.

5 **MS. REDDY:** I did notice that the
6 bathroom ceiling needed repairs, and that the window
7 had missing glass in the living room window. I have
8 emails here from two glass companies, Ace Glass being
9 one, who I had appointments scheduled with Ace Glass
10 for them to attend their window. And, they had --
11 their technician had a sick child, and had rescheduled
12 for the next morning. The tenant refused entry for Ace
13 Glass to come in and change the window.

14 **THE MEMBER:** When is this?

15 **MS. REDDY:** Last year. Last October.

16 **THE MEMBER:** Okay.

17 **MS. REDDY:** 2016. I have emails from --
18 I have letters from Ms. Read, refusal of entry. "I
19 will not be allowing you access on October 18, 2016, as
20 you have requested to once again to look at replacing
21 the window, but you have not (indiscernible) since I
22 first requested it in or about September of 2015." I
23 wasn't there, 2015. "Once again, you set a date and
24 time for your convenience, and once again, you failed
25 to show up as scheduled. You have my email and ---

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

S. Reddy - 22

1 **THE MEMBER:** What's the date of this
2 letter?

3 **MS. REDDY:** This letter is October 17th,
4 2016. "In the future, I will inform you when I will be
5 able to allow you access to my unit regarding the
6 window. As this is not an emergency issue, there is
7 certainly no stress of urgency that required it to be
8 done immediately, which would inconvenience me and
9 family." We also had our annual fire inspection last
10 year on October 19.

11 **THE MEMBER:** Okay. So, what happens
12 after the email you get from ---

13 **MS. REDDY:** (Indiscernible)?

14 **THE MEMBER:** Okay, no. About the -- I
15 don't need to hear about 2016. After you serve the
16 first N5, and you get a message saying that the
17 tenant's planning not to grant you entry on September
18 1st. What happens after that?

19 **MS. REDDY:** I gave her a letter, and I
20 (indiscernible). And, I found (indiscernible) here.

21 **THE MEMBER:** Okay. So, is it your
22 position that didn't void the first N5?

23 **MS. REDDY:** Yes, they didn't. She
24 actually admitted to refusing entry again. I requested
25 to change the lock to minimize them having to be home

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

S. Reddy - 23

1 for me to get entry.

2 **THE MEMBER:** Okay. Is there anything
3 else you want to tell me then?

4 **MS. REDDY:** Yes. I do believe they're
5 cancelling -- like I understand. I've worked with
6 tenants before, and timing and whatnot. But, sometimes
7 I can't always accommodate them depending on a
8 contractor. And, she refuses to accept that some
9 things happen out of my control, like pest control
10 cancelling that -- not sending her a technician last
11 year. She said it was my fault, that I cancelled it.

12 **THE MEMBER:** Mm-hmm.

13 **MS. REDDY:** And, same thing with the
14 locks. They're constantly requesting -- I even have an
15 email here with them accusing me. It's seven pages
16 long with full of racist slurs, trying to say that I'm
17 being racist. And, I don't even talk like that. Like
18 on the -- it starts that I'm Canadian and I work in
19 Canada. I'm sorry, I don't -- I'm busy. If anybody
20 asks me, I'm (indiscernible). I have nothing to do --
21 I don't say I'm Canadian or that I would be
22 (indiscernible).

23 She -- I actually -- she had a word in
24 one of these emails that said (indiscernible), saying
25 that I called her children "mullato." I had to ask my

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

S. Reddy - 24

1 niece what that word meant, because I didn't know what
2 it meant. I don't talk like that. I've been working
3 in this industry about 17 years. I had no problem, no
4 issue with anybody.

5 I am a rule-based person. I am known for
6 copying and pasting regulations that I put into my
7 notices, into my letters.

8 **THE MEMBER:** Mm-hmm.

9 **MS. REDDY:** And, I have allowed the
10 regulations of the Landlord and Tenant Board, Health
11 and Safety, Property Standards to speak for me. And
12 they -- she just -- I've tried to work with them. Like
13 I said, I have emails here from Pest Control that they
14 screwed up the dates. But, yet, it was my fault. It
15 took me two weeks to get in and treat her apartment as
16 part of a block.

17 And then they refused entry for the
18 window glass repair. They're stating that they had an
19 (indiscernible) issue, that I have no maintenance
20 request either in the recent one on the 22nd, the
21 (indiscernible) with such as issue. They should have
22 been included on this maintenance. It was not.

23 They're constantly refusing entry for us
24 to go in and even assessing them and do anything. She
25 even tried to tell me last year that she was refusing

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

S. Reddy - 25

1 access for an (indiscernible) inspection. And, she's
2 constantly accusing me (indiscernible). She says it's
3 deliberately false and misleading, and I was
4 (indiscernible) bullying or scare her and bow down to
5 to my wants and needs. I'm there for the tenants, for
6 their safety and security. I'm not there for myself.

7 **THE MEMBER:** Were you planning to submit
8 any of that?

9 **MS. REDDY:** Yes. You can have copies of
10 all of this.

11 **THE MEMBER:** It looks like you've got
12 copies of it.

13 **MS. REDDY:** We even tried setting up a
14 meeting between Mr. Liscio and the tenant in the
15 office, and she refused. She wanted it to be in her
16 home. And, because we refused to go to her home,
17 (indiscernible), and we had an office there in the
18 building, it didn't get held.

19 I even sent them a nice one asking them
20 to respectfully -- and ask for her to (indiscernible)
21 request. That you stop sending emails filled with
22 false accusations. They also accused me of showing up
23 (indiscernible), and I don't even try (indiscernible).

24 **THE MEMBER:** Okay. Thank you.

25 **MS. REDDY:** Now, they also filed a

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

S. Reddy - 26

1 complaint with (indiscernible). We did receive an
2 order. Once I spoke with Nicole (indiscernible), and
3 told her that we had -- that we were aware of the
4 issues in the apartment, and the tenant has refused
5 entry for us to complete these repairs, she put things
6 on hold until October the 3rd. There's a chance
7 (indiscernible) I inform her.

8 **THE MEMBER:** Well, that probably helps
9 both of you for the T6. You'll have that evidence
10 before you.

11 **MS. REDDY:** She did not (indiscernible)
12 the tenants did not inform me (indiscernible).

13 **THE MEMBER:** Okay. Is that everything
14 you want to tell me on that, on your L2?

15 **MS. REDDY:** One other thing is -- I know
16 this is not factual. But, since we filed the
17 application, I did receive a notice given to me by the
18 tenant that they got in the mailbox, assuming that
19 these tenants themselves and another tenant in the
20 building, were trying to start a tenant association. I
21 have no problem with tenant association. I worked with
22 (indiscernible) in the past. They actually make my job
23 a lot easier, because they go out and learn the
24 regulations on their own.

25 But, I was just concerned because I've

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

S. Reddy - 27

1 had some tenants tell me that there were a bunch of
2 tenants in the building out to get me. I have also
3 heard that there was talk about a petition going around
4 to trying to get staff fired.

5 **THE MEMBER:** Okay.

6 **MS. REDDY:** And, it's creating a --
7 sometimes they're upset over these issues, over the
8 fact of trying to be talked into joining an
9 association ---

10 **THE MEMBER:** It's not going to turn on
11 this.

12 **MS. REDDY:** --- that they have
13 (indiscernible), that they have no interest in doing.
14 And, I'm just concerned that it's creating a poisoned
15 work environment, not only for some of the tenants, but
16 also for myself. I have seen these people in the
17 hallway, and when it comes to work, they're automatic
18 response is that I'm racist, I'm a bigot and I'm out to
19 get everybody out.

20 **THE MEMBER:** Okay.

21 **MS. REDDY:** And, I don't like the
22 harassment.

23 **THE MEMBER:** Okay. Cross? Any questions
24 for the landlord's agent?

25

NTC REPORTING & TRANSCRIPTION INC.

Cr-Ex
(Kory Read)

S. Reddy - 28

1 CROSS-EXAMINATION BY MR. READ:

2 Q. Why do you think people want to
3 start a tenant association? Could it possibly be
4 because you are gung-ho on giving out N5s to everybody?
5 Could that be the reason?

6 A. I will, if you read the regulations,
7 we're well within our rights ---

8 Q. But the question was ---

9 A. --- to issue an N5.

10 Q. --- do you think that if people in
11 the building think you give out too many N5s for
12 foolishness.

13 **THE MEMBER:** Well, I'll say ---

14 **MS. REDDY:** I ---

15 **THE MEMBER:** Hold on. She may not be
16 able to answer a question what other tenants may think.

17 **MR. READ:** Okay.

18 **THE MEMBER:** So, what you're asking is
19 for speculation there.

20 **MR. READ:** Oh. Okay then.

21 **THE MEMBER:** That's it.

22 **MR. READ:** If I give mine, I can ask her
23 questions ---

24 **THE MEMBER:** No. You're going to -- if
25 you have any further questions for the landlord's

NTC REPORTING & TRANSCRIPTION INC.

Cr-Ex
(Kory Read)

S. Reddy - 29

1 agent ---

2 **MR. READ:** Right.

3 **THE MEMBER:** --- now is the time.

4 **MR. READ:** Okay.

5 **THE MEMBER:** When that's done, that's the
6 end of her case and I'm going to turn to you. Then,
7 you're directly telling me what your evidence is on
8 this application. And then, she'll cross-examine you.

9 **MR. READ:** Okay. So, I can't ask her
10 questions about my evidence?

11 **THE MEMBER:** Well, if it's about the
12 other application, you probably want to save that for
13 the other hearing.

14 **MR. READ:** Well, no, it's ---

15 **THE MEMBER:** Well, it's intertwined, I
16 assume, but ---

17 **MR. READ:** Yes, it's directly related.

18 **THE MEMBER:** Okay. Do you have any
19 questions about today's application?

20 **MR. READ:** Her evidence?

21 **MS. READ:** Yes. Yes, I do.

22 **MR. READ:** I have no questions about her
23 evidence. Oh, you do? Okay.

24 **THE MEMBER:** Go ahead.

25

NTC REPORTING & TRANSCRIPTION INC.

Cr-Ex
(Allison Read)

S. Reddy - 30

1 CROSS-EXAMINATION BY MS. READ:

2 **MS. READ:** You know, Stella keeps saying
3 that she ---

4 **THE MEMBER:** Okay. So, you're not
5 telling me.

6 **MS. READ:** Okay.

7 **THE MEMBER:** If you have any questions
8 for her.

9
10 BY MS. READ:

11 Q. Okay. I have a question. You said
12 that you have made numerous attempts to try and work
13 with us. Could you tell me when exactly that was?

14 A. Last year. With the glass
15 companies.

16 Q. Mm-hmm.

17 A. With Pest Control.

18 Q. Okay.

19 A. Once in the -- I'm sorry; I'm human.
20 When it comes to -- I'm constantly going to someone's
21 door ---

22 Q. Mm-hmm.

23 A. --- for issues and notices, and I'm
24 refused entry, and I'm being accused of being racist
25 and a bigot, even though I'm just there to assess the

NTC REPORTING & TRANSCRIPTION INC.

Cr-Ex
(Allison Read)

S. Reddy - 31

1 damage that's needed.

2 Q. I'm -- no, I'm just saying.

3 **THE MEMBER:** Hold on.

4 **MS. READ:** Okay.

5 **THE MEMBER:** It's a yes question. You
6 wait for the answer, okay?

7 **MS. READ:** Yes.

8 **MS. REDDY:** Then I -- I'm sorry, I'm
9 human. I'm not going to keep going back for more
10 abuse. So, I let it go. You wrote in your letters
11 that the window was not an emergency, and that you're
12 refusing entry for the glass company to come in and
13 repair it, because as far as you were concerned it
14 wasn't an emergency. So, I let it go.

15

16 BY MS. READ:

17 Q. Okay.

18 A. I'm not going to keep going back and
19 forth, and getting abused, verbally abused. I'm trying
20 to do my job.

21 Q. Okay. And but ---

22 A. I waited for you to give me a work
23 order.

24 Q. Okay.

25 A. I followed procedure. You gave me a

NTC REPORTING & TRANSCRIPTION INC.

Cr-Ex
(Allison Read)

S. Reddy - 32

1 work order. You request a 24-hour notice.

2 Q. Mm-hmm.

3 A. I get it.

4 Q. Okay. I just have one question.

5 You did send us two notices where the glass people
6 cancelled. Why?

7 A. No, once.

8 Q. One for the contractor, and one for
9 the keys.

10 A. One for the what?

11 Q. Okay. So ---

12 **THE MEMBER:** Anything else?

13 **MS. REDDY:** No, it's fine.

14 **THE MEMBER:** Okay. Anything arising out
15 of those questions other than what you've already told
16 me?

17 **MS. REDDY:** No.

18 **THE MEMBER:** Okay. Is that everything
19 for the landlord then?

20 **MS. REDDY:** As far as I am concerned.

21 Yes.

22 **THE MEMBER:** Okay. Okay, go ahead.

23 **MS. REDDY:** Kory.

24 **THE MEMBER:** Yes.

25

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 33

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

ALLISON READ

EVIDENCE IN-CHIEF:

MR. READ: I guess you would like all
the ---

THE MEMBER: Okay. I assume you've got
all those?

MR. READ: They have.

THE MEMBER: Okay. All right?

MR. READ: All right.

THE MEMBER: Sorry? There's new?

MS. REDDY: These are just all of the
notices that I have sent out. All of the notices.

THE MEMBER: Oh, okay.

MR. READ: Basically all their paperwork.

THE MEMBER: So, disclosure is not an
issue. It's just you're familiar with them because
they're the (indiscernible)?

MS. REDDY: Yes.

THE MEMBER: Okay. Got it.

MS. REDDY: Everything -- basically
everything I wrote.

THE MEMBER: Okay. Go ahead, sir. Tell
me what your evidence is.

MR. READ: So, what we're going to deal
with is, it worked out actually perfect. They'll walk

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 34

1 the talk about the past. So, we're going to start at
2 the beginning from when we moved in, in regards to Lui
3 and his ability not to manage.

4 **THE MEMBER:** Mm-hmm.

5 **MR. READ:** Lui had this mentality of he
6 gets these people in that are bullies. He stands
7 behind them and lets them do the dirty work, his
8 bidding, while he stands back and says nothing. So,
9 the first instant that happened was back in September
10 2015. They had a super named Ange and Chris. And so,
11 they used to -- when they had to set up appointments,
12 they would phone and they would say, well, we will have
13 a contractor come in. Would you like -- you know,
14 what's a good day we should come. There was a mutual
15 agreement. There was no notices needed. Everything
16 was fine.

17 So, you know, they had the contractor
18 come in for -- if I'm correct, it was pest control,
19 August. We put an order in for everything that needs
20 to be fixed now to get it fixed. So, they ordered pest
21 control. Pest Control come in, did their thing, they
22 left. So then, a few days later, the plaster guy come
23 in with Ange ---

24 **THE MEMBER:** Okay. So, what I'm going to
25 do is have you give me some broad strokes about where

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 35

1 things broke down, because I'm not going to have
2 you ---

3 **MR. READ:** Well, it was right from the
4 beginning.

5 **THE MEMBER:** Okay. If that's what you
6 want to tell me, but ---

7 **MR. READ:** Yeah.

8 **THE MEMBER:** --- I don't need to go into
9 every single thing that happened every day in 2015.

10 **MR. READ:** No, no, no. I don't. We'll
11 get out of there fast. We'll get out of there fast.

12 **THE MEMBER:** Okay.

13 **MR. READ:** It just happens that the
14 fellow coming did the plaster, then he said, well --
15 that's in September 2015. He comes in, did the
16 plaster. He said, "Well, I'll be back next week
17 sometime." He said, "Ange will let you know." So,
18 what happened was he come back the following week. I
19 was in the shower.

20 So, I get out of the shower and, you
21 know, guy come here to do the roof. It's 10:00 in the
22 morning. So, we'll come back in an hour.

23 (Indiscernible) You can do your shower thing and we'll
24 get dressed. So, the guys like okay, and he leaves.
25 Allison comes home. Ange calls up and says I need you

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 36

1 to have a meeting down in the office with me. I need
2 to talk to you.

3 So, she goes down to the office. She
4 goes and she knocks on the door; Chris opens up. Chris
5 is "Have a seat. We're going to talk." So, Ange sits
6 down. Chris is standing by the door. Chris starts
7 lecturing about, "Well, when the contractors come in,
8 you have to let them in. You can't -- your husband
9 cannot -- well, your partner there cannot refuse the
10 contractor. And, if you do it again, you're going to
11 be evicted," you know. And, she (indiscernible).

12 **MS. READ:** That's when I said today when
13 you guys did not give me proper notice. You guys --
14 the guy just showed up. He did not give me the 24-hour
15 notice as the law requires. He just showed up the day
16 of. So, you cannot lecture me on that, because I have
17 no knowledge of anyone coming to fix the ceiling in the
18 bathroom. That issue has been going on from the very
19 beginning.

20 **THE MEMBER:** Mm-hmm.

21 **MS. READ:** So, it's not when Stella said
22 about she just -- it has been going on. Part of the
23 work is done, and they never completed the work.

24 **THE MEMBER:** Mm-hmm.

25 **MS. READ:** That's why all the entries are

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 37

1 not given.

2 **THE MEMBER:** Mm-hmm.

3 **MS. READ:** It's not just -- it didn't
4 just happen.

5 **MR. READ:** There's a pattern ---

6 **MS. READ:** It's a pattern.

7 **MR. READ:** --- of them showing up without
8 giving you proper notice.

9 **MS. READ:** They don't give you proper
10 notice.

11 **MR. READ:** There's a pattern there. So,
12 anyway, Allison went to leave, and Chris stood by the
13 door. And, she's like, "Really?" He moves out the
14 way, she comes home. And, we said from that day
15 forward she's not going to go back to the office for
16 meetings, because they ambushed her. She had the
17 impression it was going to be her and Ange. Suddenly,
18 they get her into a closed area, closed the door,
19 trying to intimidate her, you know. And, they told us
20 specifically that I wasn't allowed to come to the
21 meeting.

22 **THE MEMBER:** Mm-hmm.

23 **MR. READ:** Even though I was the one that
24 refused to let him in, you know. Then, you know, in
25 between that we've had Lui come in to look at the

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 38

1 apartment and stuff. We've had men come and measure
2 this, look at that.

3 Over the past two and a half years,
4 they've been out in our apartment 16 times for
5 different things, between looking at the stove, between
6 looking at the ceiling, looking at the window. They
7 measured the window, I think, three times. I have it
8 all broken down here. They measured the window, I
9 think, three times. And, between that 16 times they've
10 been in the unit, there have been 25 different sets --
11 25 sets of eyes looking at the stuff. And yet, two and
12 a half years later -- well, two years later, we're
13 basically at the same position we were in back in
14 September.

15 **THE MEMBER:** Mm-hmm.

16 **MR. READ:** So, the first encounter where
17 we went in ---

18 **THE MEMBER:** No, sorry. Are these with
19 regard to issues you've raised with the landlord?

20 **MS. READ:** Yes.

21 **MR. READ:** Yes. Yes.

22 **MS. READ:** The landlord himself has been
23 to our unit.

24 **MR. READ:** Lui -- I've got the dates down
25 here when Lui was there, who he came with, you know.

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 39

1 Like first it was Ange, Chris, no ---

2 **MS. READ:** Ange and the contractor.

3 **MR. READ:** And the contractor. It breaks
4 it down. So, what happened is now in late June -- this
5 is where the racist one comes in. In late June ---

6 **THE MEMBER:** 2017?

7 **MR. READ:** 2017 -- no.

8 **MS. READ:** No.

9 **MR. READ:** 2016.

10 **THE MEMBER:** All right.

11 **MR. READ:** We went over to this little
12 restaurant down the road. It used to be called Happy
13 Panda, but now it's called -- it used to be called --
14 Handroll Dragon now.

15 **THE MEMBER:** Okay.

16 **MR. READ:** We're going in there for
17 dinner. So, we went in. We walked in. They're like
18 five minutes to get a seat. So, it's not a big place,
19 so we walked outside. As we were walking inside,
20 Stella and her husband come walking inside. So, I made
21 this joke with Allison. I'm like look who moved in
22 from Hamilton, because that's where I'm from
23 originally.

24 **THE MEMBER:** Mm-hmm.

25 **MR. READ:** So, we come outside; we're

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 40

1 talking. Stella comes walking out a few minutes later,
2 and she's like, "Do you live on Kennedy Road?" And I'm
3 like, "Why?" And she's like, "Do you live at 859
4 Kennedy Road?" So, I'm like, "Why?" She's like, "Oh,
5 I'm Stella and, you know, this is my husband, Russell.
6 We're the new supers."

7 So, I was like well, we know nothing of
8 new supers. So, you know, we're sitting there. She
9 said, "Yeah, I've recognized you through your children,
10 because I was at the building earlier in the week and I
11 seen you guys leave with your children." She's like,
12 "Are those your Mullato children? And, I looked at her
13 like, "No, you didn't." And, Allison -- I was going to
14 jump on it, but then I looked at Allison. Allison gave
15 me the look like just leave it alone.

16 So, Allison replied, "Yes, those are our
17 children." So then, she said, "Oh, your children are
18 beautiful." Then she looked at Allison and says,
19 "Where are you from?" So, again, I was like what is
20 this? I'm like you just met her. Why would you ask
21 somebody where you're from? The first thing that ran
22 through my mind was, well, you automatically think
23 because she's black, she can't be born in Canada. She
24 just didn't ask me where I was from. So, I said, yeah,
25 I was going to jump on that. The wife's like, leave it

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 41

1 alone. So, I just still -- happy wife, happy life,
2 leave it alone.

3 So then, Allison's like I'm from the
4 Caribbean, left it there. And that point, I was like
5 that's it, let's go eat. We went inside, got seated.
6 They never come back. So, from that day forward, now
7 the thing is, is that I grew up with a bi-racial
8 brother from my mother's side, so I know the crap he
9 went through growing up in the 70s and 80s being a
10 mixed child in an all white home, right?

11 So, to me, like when you -- you know, I
12 know what you cannot say in society. And mullato is,
13 you know, it's a racial slur. It's when white slave
14 masters -- you know, read up -- black slave women.
15 That's where the term originated from. So, when she
16 said "mullato," I'm like come on really? Are you
17 living under a rock? You know, but, anyway, so the
18 next time we run into Stella now, we go to pay rent.
19 We paid -- for 13 months we paid rent, and gave them
20 cash. So, in the month -- so, we paid for the month of
21 July before Stella got there.

22 **MS. READ:** No, I gave Stella July's rent.
23 She accepted the rent for July.

24 **MR. READ:** Oh.

25 **MS. READ:** She said as of August, she

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 42

1 wouldn't be accepting it. So, I say, well you guys
2 have to make other arrangements ---

3 **THE MEMBER:** We're getting a little off
4 topic here, because there's another ---

5 **MS. READ:** No, we're not talking about
6 the rent.

7 **MR. READ:** What I'm trying to establish
8 is how Stella has deliberately tried to inconvenience
9 and harass our family at every opportunity she could.
10 At every opportunity she could be difficult, she's done
11 it, you know. I've got -- I've brought evidence, you
12 know, where she's doctored the documents to try to
13 prove her case. I've got evidence where she obviously
14 has white privilege going in the building, because
15 she'll do things for the white people who are trying to
16 the same thing we're doing, where she won't do it for
17 us. But, she'll do it for them.

18 And, you know, Lui has sat in the
19 background. I've got the issue about Stella and her
20 conduct back in 2016, and Lui never once tried to find
21 out what the hell is going on. You know, I'd rather
22 let it go to the point, you know racial stuff, being
23 difficult.

24 As landlords, I would want to find out
25 what's going on in my building, and what's going on

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 43

1 with this person. Not once did Lui ever come to
2 inquire what that email was about. Seven pages long.
3 And, you know, we laid it out there. But, he said,
4 well, couldn't be bothered.

5 So, she goes to pay rent again. Stella
6 says, "No, not taking it. I'm not taking cash. I'm
7 not comfortable with it." Allison says, 'Well I don't
8 care if you're comfortable with it. I've been paying
9 rent now for 13 months, cash. I'm going to pay cash."
10 Stella basically says to her, "You have to pay me a
11 cheque or a money order. That's what the lease says."
12 So, she says, "But I've been paying for 13 months cash.
13 All of a sudden now you start; you have issues." So,
14 she said, "Well, if you don't want to pay me with a
15 money order or cash, we're going to evict you for non-
16 payment of rent."

17 **MS. READ:** And, I presented, "Well, I
18 could do e-transfers. I could pay the rent via e-
19 transfers because I'm not going to every month incur
20 more money charge to do money orders."

21 **MR. READ:** Right, yeah.

22 **THE MEMBER:** They're like seven bucks or
23 something.

24 **MR. READ:** Yes.

25 **MS. READ:** It's like ten dollars.

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 44

1 **MR. READ:** Yes. It's 11.30 for a money
2 order. And, you know, a cheque -- or \$60 to buy
3 cheques.

4 **MS. READ:** And cheque.

5 **MR. READ:** So, anyway, Stella says --
6 Allison said, "Don't worry, e-transfers." Stella says,
7 "Well, let me talk to the son, Anthony." The next day
8 we email, and she says yeah, yeah, yeah, I'm going to
9 do this one time today. Well, that one time turned
10 into two, turned into -- we just sent them the money,
11 and they've been taking it.

12 But, it was just the point of trying to
13 be difficult, you know what I'm saying, oh, yeah,
14 because she wasn't comfortable. So, when Allison dealt
15 with that issue, it became a liability issue; there was
16 no safe. So, Allison said to her, "Well, did Chris and
17 Ange take the safe from the office to their house?"
18 She said, "Well, there was never a safe." So, she said
19 to them, "Well, how was Chris and Ange protecting the
20 money and you can't?"

21 So then, the next thing after would be,
22 sorry. Oh, I've got it all marked up. (Indiscernible)

23 **THE MEMBER:** Okay. So, most of this
24 relates to your T2. So, why don't we fast forward to
25 August of this year when we get ---

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 45

1 **MS. READ:** Okay, so ---

2 **THE MEMBER:** --- the subject matter of
3 this. I've got ---

4 **MS. READ:** Okay, yeah.

5 **THE MEMBER:** --- a good picture of the
6 core relations between the two parties. So, let's go
7 forward to August of this year.

8 **MS. READ:** August. I resubmitted that, a
9 maintenance form, and it's been going on prior. So,
10 when Stella said -- like they had everyone, the old
11 supers, and the owner himself knew about the bathroom
12 ceiling. They have made one attempt to come and fix
13 it. So, I said to Stella, "I've had enough people look
14 at it. It's time to do something. You just can't come
15 looking, looking. When are you guys going to actually
16 do the work? Because you started the work and then you
17 just left it. So, now they -- they come last year,
18 they just come and look and don't do anything."

19 It's just like with the windows. They
20 know the issues have been going on, but they've made no
21 attempts. And then, she's like "Oh, they've made a lot
22 of attempts." I can prove that Stella; the first time
23 she's saying -- she said that the contractor, they
24 cancelled. Then there's another email on the Tuesday,
25 someone's come the Tuesday. The Tuesday, the exact

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 46

1 email from the company to Stella saying that they won't
2 be able to make it, because the man's son or daughter,
3 or whoever, is sick. And it's like -- so I'm like you
4 had it on Monday, because they cancelled. Then Tuesday
5 when they supposed to come, they also cancelled
6 (indiscernible). She said served me at that time.

7 **THE MEMBER:** Okay. Find some dates for
8 these things?

9 **MR. READ:** Yeah.

10 **MS. READ:** The dates are ---

11 **MR. READ:** The dates, okay.

12 **MS. READ:** She thought she'd get the
13 (indiscernible), and the company sent her -- I think it
14 was the 18th.

15 **THE MEMBER:** So, I've probably got that
16 then.

17 **MS. READ:** Yeah. You probably have it.

18 **THE MEMBER:** All right.

19 **MR. READ:** It's going to be ---

20 **MS. READ:** So, that's why when she came
21 on the -- (indiscernible).

22 **MR. READ:** What happened was ---

23 **MS. READ:** When she came in for the 24th,
24 I'm like enough is enough. Even in her thing, she said
25 if it's a minor thing her husband would come and have a

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 47

1 look. I'm like, if it's -- why wouldn't you just bring
2 him, because when I send in the maintenance and request
3 form, in her -- she sent me this long attachment
4 within, because I think like it's urgent that I should
5 (indiscernible) if it's urgent.

6 **THE MEMBER:** Mm-hmm.

7 **MS. READ:** But, to me it's urgent because
8 it's an on-going problem. It's been like that for like
9 two years, so for me it's urgent. But,
10 (indiscernible), it's urgent. And, she said if it's a
11 minor problem that the husband would come and have a
12 look at it. And, if it was major, they would I guess
13 source it out. But, I'm like you guys are aware of the
14 problem. There's only two options. It's either it
15 remained the same or it got worse. So, why when you're
16 coming, why don't you just bring the person that's
17 going to do the work to do the work, because you're
18 aware of the problem?

19 **MR. READ:** When Stella came on the 24th,
20 she intended to take pictures.

21 **MS. READ:** Pictures. Like I have to take
22 everything from my bathroom just to take pictures and
23 then put it back?

24 **MR. READ:** My point to the pictures was
25 if her husband, Russell, is the first line to fixing

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 48

1 this problem, because they stated that Russell is going
2 to fix it if it's minor. If Russell cannot fix it, it
3 is going to move on to a contractor. Well, we
4 determined back in September of '15 that it was a
5 contractor job. But Stella seems to have thought that
6 it maybe healed itself over the two years.

7 So, when she showed up on the 24th, I
8 said to her, "Where's the contractor?" "Oh, I -- he --
9 I." Those are -- her words were, "Ardeen(ph) is at the
10 other property. I can prove it." Well, I thought to
11 myself, "Well, why would you tell me you can prove
12 this?" So, what her intentions were to do was to come
13 in, take pictures, and then take them back to her
14 husband to look at.

15 Now, we live here; they live there in and
16 up one. They literally live 20 feet away. So, I'm
17 annoyed now that Stella wants me to clean out my entire
18 bathroom so she can take pictures to show her husband
19 to see if he can fix the job or not. So, I said to
20 her, "Look, get your contractor. Come back next week
21 at 9:00." I don't care. Give me a date; come back at
22 9:00. Because what's happened in the past is Stella
23 has booked appointments, and they cancelled at the last
24 minute. There was a pest control. She had me sitting
25 there from 11:00 to 3:00. And, you know what time she

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 49

1 cancelled? Three o'clock. She sent an email to
2 Allison at 3:00. "Oh, the pest control won't be coming
3 today," but they'll be coming tomorrow morning, 9:00
4 a.m.

5 **THE MEMBER:** Mm-hmm.

6 **MR. READ:** I said, but that's not 24
7 hours. She gives us an N5. Then the glass company
8 cancels. She says they're coming the next day. They
9 cancel again. The first day was the contractor's
10 issue. The second day was a child was sick. N5 us
11 again. I said, "But how can you N5 us when they
12 cancel?" So, when she came back this time, I'm like
13 enough is enough. This chick's just throwing N5s out
14 like Santa Claus here. Enough is enough. I said,
15 "Come back next week. Bring your contractors."

16 Now, she says that she tried to cooperate
17 with us. The last time that Stella spoke to us was
18 October 17th, 2016. It was an email. And, the last
19 words in that email were, "From this point forward..."
20 it's in here somewhere. "From this point forward, we
21 are going to work together to schedule stuff that works
22 with everybody's schedule." Stella's like, yes, that's
23 great. Anthony wants to have a meeting with us,
24 because he agrees.

25 So, we're like okay, perfect. We were

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 50

1 back and forth, and we're not even talking to Anthony,
2 we're talking to Stella because she's got to be the
3 middle man. "Anthony says he's not meeting you,
4 because he's not coming to your apartment. Meeting
5 cancelled."

6 **MS. READ:** No, the thing is about,
7 (indiscernible) they wanted to make the meeting at
8 6:00. I'm like, I'm gone from 7:00 in the morning to
9 7:00 at night. So, I'm like if Anthony wants to meet
10 up -- I'm coming home at 7:00. The last thing I want
11 to do is go in there and sit in the office. I'm like
12 he's more than welcome to come to my home. But, 7:00
13 in the evening, I just want to get in. I literally
14 just get home.

15 So, I'm like he can come in my home. And
16 they're like, "No, you know, we're not doing it the
17 home. They'd rather have it in the office." And, I
18 was like, well, I'm not coming down to the office,
19 especially my prior experience with the old super. So,
20 I'm like, I'm not coming down to the office.

21 So, I'm not trying to be difficult. I've
22 had a long day of work. The last thing I want to do is
23 go and sit up in that office when you can easily just
24 come in my home and talk. Like, I open my home, come
25 upstairs and talk. I've had a long day from 7:00 to

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 51

1 7:00. I wasn't going down in the office.

2 **MR. READ:** And, Anthony didn't want to
3 come up on the 17th, but Lui came up on the 18th.

4 **THE MEMBER:** Who is Anthony?

5 **MR. READ:** The son.

6 **THE MEMBER:** Okay.

7 **MR. READ:** The father, Lui, he came up
8 the 18th. It was the 18th or the -- I think it was ---

9 **MS. READ:** In regards to the fire ---

10 **MR. READ:** Fire alarm.

11 **THE MEMBER:** Mm-hmm.

12 **MR. READ:** Lui came up to the door, and
13 "Hey, you know, we need to talk about the situation,
14 you know. Let's work it out." I'm like, hey, that's
15 what I want. Let's talk about it.

16 **THE MEMBER:** Sorry. Same last name?

17 **MR. READ:** Yes.

18 **THE MEMBER:** Okay.

19 **MR. READ:** So, Lui said, "Let me deal
20 with this fire alarm thing. Give me about an hour,
21 I'll come back."

22 **MS. READ:** He did have access to ---

23 **MR. READ:** I let him in. He did the fire
24 alarm. Now, that's the second time in four months that
25 they've done the fire alarms. When Stella comes in,

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 52

1 she'd have to override everything Chris and Ange did
2 because they were so incapable of doing their job, but
3 she was going to reorganize everything. So, they had a
4 -- they did a fire alarm test in June. Now we're in
5 October. So, Lui ---

6 **THE MEMBER:** This is 2016?

7 **MS. READ:** The same ---

8 **MS. REDDY:** Yes, it was -- and
9 (indiscernible), and I actually (indiscernible).

10 **THE MEMBER:** Okay.

11 **MR. READ:** So, Lui comes. I let Lui in.
12 Now, we're talking. He's looking at the bathroom.
13 He's still looking at stuff. He said, "I'll come back
14 in an hour." Up till now, I haven't seen Lui again.
15 Lui just lied to get in and play -- he's like, "Oh,
16 yeah, we'll talk." Never came back.

17 So, for a year and half, that guy never
18 came back to talk to me, even though he had wanted to
19 talk to me that day to get into the apartment. I told
20 him, you're not coming in. You've already done your
21 fire alarm test for the year. But, you know what, I'm
22 (indiscernible), right? So, yeah. So, you know,
23 Stella giving us two N5s that were basically illegal,
24 because they cancelled. We should have been there for
25 (indiscernible).

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 53

1 **MS. READ:** That's their fault -- 24
2 hours.

3 **MR. READ:** So then ---

4 **THE MEMBER:** Are you talking about the
5 notice of entry or the notice of termination? You're
6 talking the notice of entry, I think, right?

7 **MS. READ:** Yeah, like ---

8 **THE MEMBER:** Okay.

9 **MR. READ:** Yeah. Well, the first one,
10 the pest control one, she doesn't even give us one.
11 She texted it. And, Allison says, "Oh, yeah, okay."

12 **MS. REDDY:** I told her.

13 **MR. READ:** But, Allison thought that she
14 gave us a notice of entry that morning at 9:00 a.m.
15 So, Allison gets home. She's like, "Did you get a
16 notice of entry?" I said, "No." So, she's like,
17 "Well, why does Stella think she's coming here at 9:00
18 and she didn't do the proper procedure?" I said, "Hey,
19 that's first news I got of it." I knew nothing about
20 it until Allison got home, about this contractor
21 coming, right?

22 **MS. READ:** She sent me an email. Like, I
23 got them in at 3:01, stating that (indiscernible) --
24 she wanted to check if I got the email. So, I'm like,
25 "Yes, I got the email at 3:01," which only I just went

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 54

1 in the email. So, she's like the pest control people
2 will be there like the next morning at 9:00." And then
3 I think I sent her an email saying that ---

4 **MR. READ:** No, a text. You texted back.

5 **MS. READ:** No, no, no. We did send an
6 email saying that well, that's not, you know.

7 **MR. READ:** Yes.

8 **MS. READ:** According to my math, that's
9 not 24 hours.

10 **THE MEMBER:** Mm-hmm.

11 **MS. READ:** You have to give us 24-hour
12 notice. That is definitely not. You know, I got the
13 email at 3:01. You're telling me they'll be there like
14 9:00 a.m.

15 **THE MEMBER:** Mm-hmm.

16 **MS. READ:** That's not 24 hours. So, we
17 did not to open the door (indiscernible).

18 **THE MEMBER:** Sorry. What is the date for
19 that then?

20 **MS. REDDY:** Twenty-ninth, I believe.

21 **THE MEMBER:** Twenty-ninth of?

22 **MS. READ:** Twenty-ninth of August. And
23 then, she rescheduled for the 30th of August.

24 **MR. READ:** (Indiscernible).

25 **MS. READ:** That is right there.

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 55

1 **MR. READ:** (Indiscernible) N5 because we
2 weren't sitting there waiting.

3 **MS. READ:** And then they did come in on
4 September ---

5 **MR. READ:** Well, that's the other thing.
6 Stella states that they didn't do pest control on
7 September 2nd, but, in fact, they did do pest control.
8 Stella came with -- it was a little Indian guy.

9 **MS. READ:** A little Indian guy.

10 **THE MEMBER:** Mm-hmm.

11 **MR. READ:** He comes -- and she stood in
12 the hallway. The guy come in, and he walked around the
13 apartment. And, when he was done, he went outside to
14 her. He says to her, "If you had a building full of
15 tenants like these people here, you would not have
16 issue with roaches." We had caught everything. We had
17 -- it's was -- ours is get out. We had no problem with
18 roaches. Even the people beside us were affected.
19 Stella said, "Oh, we never -- we cancelled that one."

20 **MS. READ:** (Indiscernible.)

21 **MR. READ:** But, if we would have
22 cancelled that appointment, four days after the first
23 one, she would have N5'd us again. But, she never N5'd
24 us. So, for her to say it never happened. Now, why
25 she said it never happened is because she's doctored

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 56

1 this document to justify her taking the key and
2 throwing it away, and saying that she never had a key
3 to our apartment.

4 **MS. READ:** It's like the issue of the key
5 only came up on September this year.

6 **MR. READ:** September 25th -- 26th.

7 **MS. READ:** No, no, no. September -- I
8 don't know when she lost the key. All I know is that
9 she only mentioned about the key to us on ---

10 **MR. READ:** Yeah. The last
11 (indiscernible). She's worked there for a year and a
12 half, and she's never noticed that there was no key for
13 our apartment. And yet, you know, when we were N5'd,
14 she mentions nothing about the key. But, if you look
15 at her Notices of Entry, when she makes her note,
16 suddenly there, in odd places, it says no key. So,
17 there is an actual note of the day which matches the
18 N5.

19 **MS. READ:** A whole entire year, according
20 to her documents. A whole entire year, she knew that
21 she did not have a key.

22 **MR. READ:** That's right.

23 **MS. READ:** But, yet, she never mentioned
24 it here.

25 **THE MEMBER:** Is this on your N5 here?

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 57

1 **MS. READ:** Yes.

2 **MR. READ:** Yeah.

3 **MS. READ:** And, she never mentioned it
4 for an entire year.

5 **MR. READ:** Like this N5 here, she writes
6 a note, and suddenly ---

7 **MS. READ:** And, it's somewhere in the
8 note.

9 **MR. READ:** Okay. You have it.

10 **THE MEMBER:** I do now.

11 **MS. REDDY:** (Indiscernible) on my
12 notice ---

13 **THE MEMBER:** Save it for your cross.
14 Okay. Good.

15 **MR. READ:** And, then there's a couple
16 more behind it. (Indiscernible) the one I give you?

17 **THE MEMBER:** No, that's -- it's mine now.

18 **MR. READ:** No, but you have one in here
19 of this.

20 **THE MEMBER:** Oh, you want this one back?

21 **MR. READ:** Yes. That's why I gave you
22 that one there.

23 **THE MEMBER:** Oh, that's an exhibit now.

24 **MR. READ:** Okay.

25 **THE MEMBER:** Have a seat.

NTC REPORTING & TRANSCRIPTION INC.

In-Chief

A. Read - 58

1 **MR. READ:** Okay.

2 **MS. READ:** I have one. I have one.

3 **THE MEMBER:** You don't it need anymore.

4 **MS. READ:** For an entire year, Stella
5 knew that ---

6 **THE MEMBER:** Okay. Are we almost there?
7 I kind of get the gist of it.

8 **MR. READ:** Yes.

9 **MS. READ:** I think so, yes.

10 **MR. READ:** Stella has doctored documents
11 in regards to justifying why, on the 25th, after I laid
12 into her about coming without anybody, because they
13 were going to do the same thing again. Come, look at
14 it, walk out the door, and not come back.

15 **THE MEMBER:** Mm-hmm.

16 **MR. READ:** You know?

17 **MS. READ:** That's what -- that has been
18 the pattern.

19 **MR. READ:** That's been the pattern since.
20 So, you know.

21 **THE MEMBER:** Okay. Do you have something
22 quick to play through?

23

24 --- Whereupon another matter is discussed.

25

NTC REPORTING & TRANSCRIPTION INC.

- 59

1 **THE MEMBER:** Okay, hold on for one second
2 and I'll let you do your cross.

3
4 --- Whereupon another matter is discussed.

5
6 **THE MEMBER:** Okay, crossing.

7 **MS. REDDY:** Well, first thing, that Panda
8 Place ---

9 **THE MEMBER:** Yes. You're not telling me
10 any information. This is cross, and then questions, if
11 you have any.

12 **MS. REDDY:** Questions?

13 **THE MEMBER:** Yes.

14 **MS. REDDY:** Do you have any pictures of
15 me, or video of me, at this Panda Chinese place?

16
17 --- indiscernible chatter

18
19 **THE MEMBER:** No, no. You're ----

20 **THE WITNESS:** No, we don't. No, we
21 don't.

22 **THE MEMBER:** Okay. There you go.

23 **MS. REDDY:** So, I don't even go to this
24 place. I have ---

25 **THE MEMBER:** Okay. See, you're

NTC REPORTING & TRANSCRIPTION INC.

- 60

1 testifying again. Questions.

2 **MS. REDDY:** Questions? Okay. Actually,
3 I don't have any, because they basically admitted that
4 he (indiscernible) into me ---

5 **THE MEMBER:** Okay, hold on. We'll get
6 into submissions in a moment.

7 **MS. REDDY:** Okay.

8 **THE MEMBER:** You said it wasn't actually
9 called Panda House anymore?

10 **MR. LISCIO:** No, it's called Handroll
11 Dragon -- Dragon Handroll.

12 **THE MEMBER:** Okay.

13 **MS. REDDY:** No, no, no. The only Chinese
14 food that I eat is Mandarin.

15 **THE MEMBER:** That sounds Japanese to me.
16 Okay. Any reply? Because it's the one question,
17 probably nothing; right?

18 **MR. LISCIO:** No. No.

19 **THE MEMBER:** All right. And, that's
20 everything for the tenants, then?

21 **MS. READ:** Yes. I don't want to present.
22 I don't know if (indiscernible) gave it to you or not.
23 These two ---

24 **THE MEMBER:** Okay.

25 **MR. LISCIO:** That's the one N5, the

NTC REPORTING & TRANSCRIPTION INC.

- 61

1 second one.

2 **THE MEMBER:** Okay. You were going to
3 tell me about that.

4 **MS. READ:** (Indiscernible).

5 **THE MEMBER:** Okay. So, that's everything
6 from the tenants, then?

7 **MR. READ:** Yes, sir.

8 **THE MEMBER:** Okay. Closing, please.

9 **MS. REDDY:** Well, like I said, very
10 detailed in my notes, when it came to the glass
11 companies, I requested emails from them that
12 (indiscernible) be home. I also emailed Ms. Read ---

13 **THE MEMBER:** Okay. So, you're giving me
14 some new information here.

15 **MS. REDDY:** No.

16 **THE MEMBER:** Based on all the evidence
17 you've told me.

18 **MS. REDDY:** Yes.

19 **THE MEMBER:** Okay. Just a summary of why
20 I should grant what you're asking for.

21 **MS. REDDY:** Well, they're absolutely
22 refusing entry. I follow the rules and regulations,
23 the Landlord and Tenant Board, on entry giving notice.
24 I follow the regulations on procedures for maintenance
25 requests. I went through training on Landlord and

NTC REPORTING & TRANSCRIPTION INC.

- 62

1 Tenant Board Rents and Responsibilities, and I don't
2 want them to harass me. I'm tired of the harassment,
3 the accusations of misconduct, harassment by accusing
4 me of being racist and a bigot, and I just would prefer
5 for them to be moved out.

6 **THE MEMBER:** Okay.

7 **MS. REDDY:** They're being totally
8 unreasonable. They want things their time, their way,
9 like with the door locks, either between 9:00 and 10:00
10 a.m. or it's not getting done. Same thing. Either I
11 show up at their apartment with our contractors to do
12 the work right then and there and leave or it's not
13 getting done. I tried to work with them to get the
14 window repaired; she tells me it's not important. One
15 guy cancelled, that's out of my control. Pest control
16 screwed up my scheduling, that's out of my control.
17 But, I have emails from these agencies notifying me why
18 then they screwed up.

19 **THE MEMBER:** Okay.

20 **MS. REDDY:** I'm doing my due diligence,
21 and I'm still getting hit with this, and a lot of their
22 accusations are false. I don't speak that way. I'm
23 from Newfoundland. I have very beautiful great nephews
24 and nieces who are half black, and my nephew is as
25 black as you can get. He's even darker than she is. I

NTC REPORTING & TRANSCRIPTION INC.

- 63

1 have no issue with any kind of race. I just recently
2 moved another gentleman into the building ---

3 **THE MEMBER:** Okay. Got it. Closing.

4 **MR. READ:** The whole statement "as black
5 as you can get." You might as well have just said
6 symbol while you're at it. Obviously -- obviously, she
7 doesn't follow the rules, because she's given us two
8 N5's based on ---

9 **MS. REDDY:** Referred ----

10 **THE MEMBER:** Shh.

11 **MR. READ:** Under 24 hour -- under 24-
12 hours' notice. She claimed that she's not a racist,
13 but I don't know anyone who stands up and says they are
14 a racist. Even Donald Trump is a racist ---

15 **THE MEMBER:** I knew you were going to go
16 there.

17 **MR. READ:** --- and he's never admitted
18 it. So, if the President can get away with it, anyone
19 can get away with it, you know? I was raised, where
20 there's smoke, there's fire. Stella has been nothing
21 but uncooperative with us at every angle she can
22 possibly be. There's so many issues that are going to
23 come up in October with Stella being difficult, and I
24 have to say Lui and Anthony, because they're the ones
25 that are paying her pay cheque and they've made no

1 attempts to deal with this issue.

2 You know, we've said numerous times, "We
3 want to work with you", and the last time we talked to
4 them was, "We want to work with you in getting a
5 schedule where we can work together." That was the
6 very last time they talked to us until Allison
7 forwarded them another email.

8 To not deal with us because we want to
9 work around our schedules, I mean, even you people here
10 at the court ask people, "What works for you?" You
11 know? That mentality does not carry over into Stella's
12 life. Stella thinks that the world revolves around her
13 and her schedule. And, if you can't meet that
14 schedule, well, she's going to come into your unit
15 alone. That's not going to happen, because it may be
16 Lui's building, but the stuff in that unit is mine.

17 And, I'm not going to get into the game
18 of where is my stuff going? And, I'm not going to get
19 into the game of packing up my whole house because
20 Stella wants to come in and look at my bathroom and
21 walk out again. And, that's where the problem is. It
22 was always said, "Look, give us a" -- you know, I've
23 said (indiscernible) times, "Talk to your contractor.
24 Get a couple of days and times from them, what works
25 for them, and then we'll pick one. Not a problem."

NTC REPORTING & TRANSCRIPTION INC.

- 65

1 But, it doesn't work like that with Stella. Stella is
2 Stella's way or the highway, and what happens is you
3 end up here; right?

4 **THE MEMBER:** Okay. So, in a nutshell,
5 why do you want me to dismiss the L2?

6 **MR. READ:** Because there's no grounds for
7 the thing, just because she doesn't like my opinion.
8 She doesn't like my opinion, but she knocks on my door
9 smelling of alcohol. You know, I don't even care about
10 the alcohol issue. She keeps talking about it.

11 **THE MEMBER:** Well, you never brought that
12 up in the actual hearing, so I don't need to hear about
13 that.

14 **MR. READ:** She brought it up. She said
15 that I accused her.

16 **THE MEMBER:** She denied it and then you
17 didn't cross her on that, and you didn't raise any
18 evidence yourself, so...

19 **MR. READ:** Okay, okay. Okay.

20 **MS. READ:** The only thing regards to -- I
21 do have one thing, in regards to the key and the change
22 of lock. She could watch on the surveillance camera.
23 I leave in the morning from 7:00 ---

24 **THE MEMBER:** Again, I didn't really hear
25 any evidence about that.

NTC REPORTING & TRANSCRIPTION INC.

- 66

1 **MS. READ:** Yeah, I know. But, I'm just
2 saying that she -- in one of her emails, she did say
3 that the only person she would give the keys when she
4 come and change the lock would be me.

5 **THE MEMBER:** So, if I can summarize what
6 your position is -- correct me if I'm wrong -- you're
7 saying there's no substantial interference because of
8 the context of how the notices were given; is that
9 correct?

10 **MS. REDDY:** Yes, that's about it. Yes.

11 **THE MEMBER:** Okay.

12 **MR. READ:** (Indiscernible) She says we're
13 trying to be difficult and that, but we've tried at
14 every opportunity to work where it works for everybody,
15 not just one person, other than -- just like this with
16 the courts. You try to work with everyone, not just
17 you. That's the way the world works. We try to work
18 together, not at 859 Kennedy. It's their way.

19 **THE MEMBER:** Okay, got it. I've got a
20 lot to go through here, so both parties will get a copy
21 of the order in the mail; okay? Okay, thanks.

22
23 --- Whereupon the hearing concludes
24
25

* * * * *

I HEREBY CERTIFY THE FOREGOING
to be a true and accurate
transcription of an audio recording
to the best of my skill and ability.

Shirley Chang
Court Reporter

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25